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## iCARnet Paging Service – SMS Confirmation Instructions

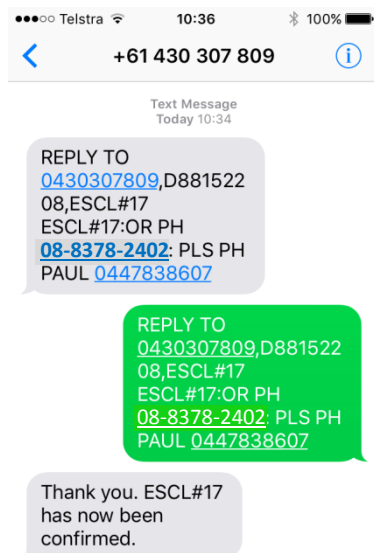
### 1. You receive an Escalation



### 2. Copy the message and paste it into a reply to the number it was sent from → Send



### 3. You will receive a reply saying the escalation has been confirmed. That page will not escalate any further and you can contact the GP



### 4. If the escalation has already been confirmed by another cardiologist, you will get this response:

ESCL#17 has already been confirmed.

#### a. If you receive the following, you must confirm the escalation manually by phoning the paging service number in the SMS

Sorry, we couldn't process your confirmation. Please phone confirmations [08-8378-2402](tel:08-8378-2402)

### 5. Escalations can still be confirmed at any time by phoning the paging service number in the SMS

### 6. For cardiologists with handsets that don't support 'copy and paste', the message can be forwarded to the number provided at the beginning of the message

**Please Note:** Escalations will still include the cardiology service chosen by the GP, a brief description of the patient and the GPs name and contact details.

If you have any questions or issues with the paging service, please contact iCCnet technical support on 8378-2208 any time day or night.

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